Hospital Management System
by Hourglass IT Solutions

Empowering Hospitals with Smart, Secure & Streamlined Care

At Hourglass IT Solutions, we understand the dynamic needs of modern healthcare facilities. Our **Hospital Management System (HMS)** is a powerful, integrated, and user-friendly platform designed to streamline hospital operations, improve patient care, and ensure regulatory compliance.

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Explore our
key modules

- ✓ Doctor Booking & Management
- ✓ Inpatient Management
- ✓ Daily Routine – Checklist
- ✓ Compliance Management
- ✓ Ticketing System

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Doctor Booking & Management
Simplify Appointments. Enhance Patient Experience

✔ Easy online booking via web and mobile app

✔ Real-time doctor availability & slot management

✔ Multi-branch and multi-doctor appointment scheduling

✔ Automated SMS/email reminders for appointments

✔ Digital prescriptions and complete patient history access

✔ Family/group appointment booking from a single account

✔ Smart waiting room with digital check-in & queue tracking

✔ Revenue and performance analytics for doctors

Say goodbye to manual appointments and waiting room chaos.
Let patients book easily and doctors manage efficiently.

Inpatient Management Module
Centralized, Efficient Inpatient Care

- ✔ *Quick patient admission and full profile registration*
- ✔ *Smart bed and ward allocation*
- ✔ *Treatment, medication, and dosage tracking*
- ✔ *Real-time vitals logging and nursing task management*
- ✔ *Doctor rounds and progress notes capture*
- ✔ *Auto-calculation of all charges and billing*
- ✔ *Discharge planning with detailed summaries*
- ✔ *Secure medical records management*
- ✔ *Inventory usage monitoring per patient*
- ✔ *Multi-branch patient data monitoring*

Transform inpatient care with organized, real-time monitoring and operations.

Daily Routine – Checklist
Streamlining Day-to-Day Hospital Operations

✔ *Shift management across departments*

✔ *Scheduled electrical safety checks*

✔ *Area-wise task tracking (wards, ICUs, corridors)*

✔ *Housekeeping schedule monitoring*

✔ *Digital register management across departments*

✔ *Infrastructure checks (power, water, HVAC)*

✔ *Real-time quality indicator tracking*
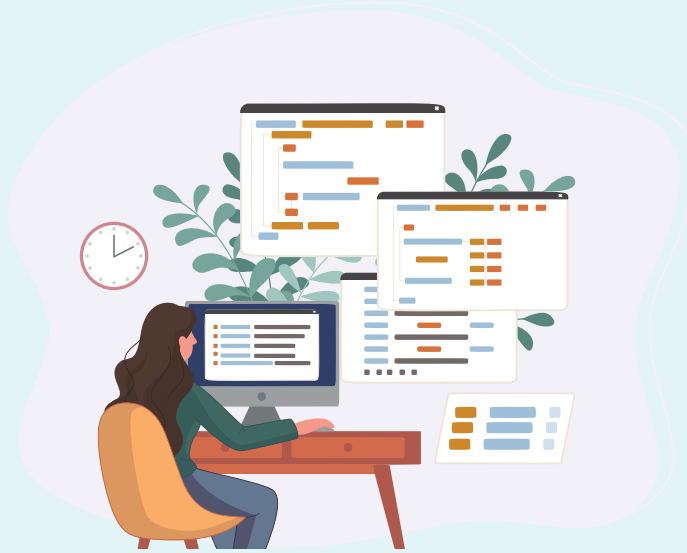
✔ *Daily/weekly/monthly performance reports*

This module empowers hospital staff to execute routines systematically, reduce errors, and enhance accountability ensuring a safe, compliant, and high-functioning healthcare environment.

Compliance Management
Automated, Audit-Ready Compliance

✔ *SMS/email alerts for audits and certificate renewals*

✔ *Auto-escalation for missed deadlines*

✔ *Area-wise task tracking (wards, ICUs, corridors)*

✔ *Instant file access during audits*

✔ *Dashboard view of compliance status and cost*

Stay worry-free with built-in tools to help you meet all healthcare regulations.

Ticketing System

Centralized Issue & Communication Management

✓ *Raise and assign tickets (IT, facilities, housekeeping, etc.)*

✓ *SLA-based categorization and workflow*

✓ *Real-time ticket status tracking and alerts*

✓ *Cost analysis and resolution time tracking*

✓ *Integrated knowledge base for recurring issues*

*Boost hospital efficiency with clear communication
and faster issue resolution.*

Why **Choose Us**

- ✓ Single unified platform for all operations

- ✓ User-friendly, mobile-ready interface

- ✓ Fully customizable and scalable workflows

- ✓ Real-time visibility with actionable reports

- ✓ Secure with role-based access and audit trails

- ✓ End-to-end support from setup to training

Business **Benefits**

- ✓ Improved operational efficiency

- ✓ Better cost control and increased revenue

- ✓ Enhanced patient safety and service quality

- ✓ Smooth regulatory compliance

- ✓ Insights to optimize staff, beds, and tickets

Ready to Transform
Your Hospital?

*Experience the full power of our **HMS software** with a personalized demo.*

Contact Us

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